System Compatibility Issues and Browser Non-Recognition When Using Internet Explorer 11

When registering for an IRS webinar, the Registration page provides notification if your computer meets the minimum requirements for viewing the broadcast. It also informs you if your browser is recognized.

If you are using Internet Explorer 11 and you receive a message under the "IRS WEBINAR System Compatibility Test" that your browser is not recognized or that you need to install Windows Media Player, the following may remedy your problem.

On your browser, please go to the setting logo (Gear picture) as seen below then click on Compatibility View settings.

Step 1:
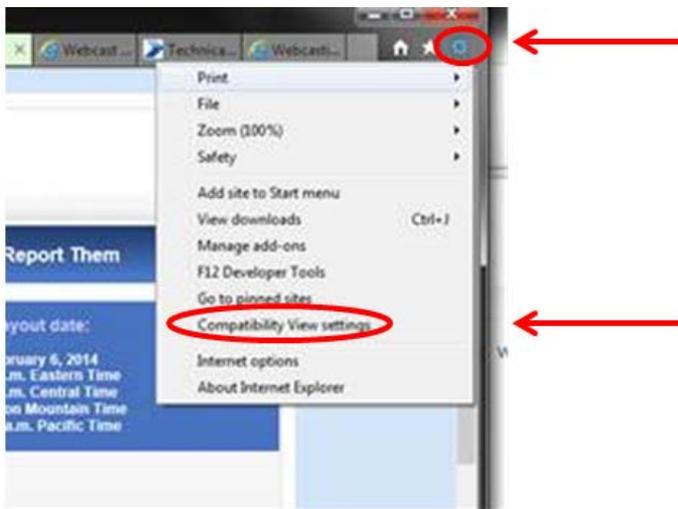
Under "Add this website", visualwebcaster.com should appear in the text box. If not, type it in. Then click Add, and visualwebcaster.com will appear in the "Websites you've added to Compatibility View" text box.

Step 2:
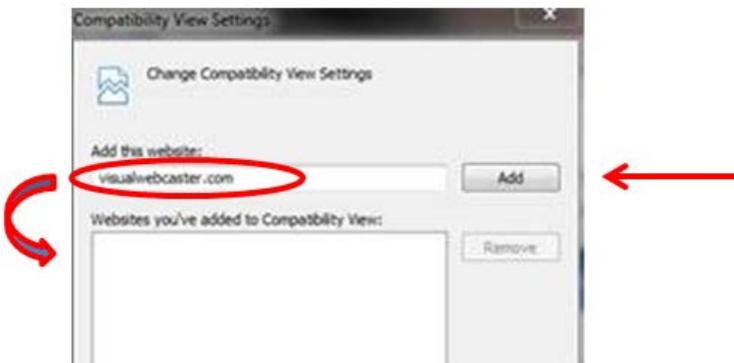
Once added, click Close. Either the page will refresh automatically or you may need to close your browser and reopen it for the fix to take.

Microsoft provides more information on this process:
http://windows.microsoft.com/en-us/internet-explorer/use-compatibility-view#ie=ie-11